



November 20, 2023

**AN IMPORTANT ANNOUNCEMENT FOR
OUR GENUBANK CUSTOMERS**

Dear Valued Customer:

Thank you for being a loyal customer of GenuBank located at 4730 S. Fort Apache Road, Suite 180, Las Vegas, Nevada 89147 (the "Fort Apache Branch"). We thank you for banking with GenuBank and hope that you have received exemplary service and are satisfied in every way.

We are pleased to announce we are relocating our Fort Apache Branch to a new location effective February 20, 2024. Our new branch is located at: 8488 Rozita Lee Avenue, Suite 115, Las Vegas, Nevada 89113 (hereinafter referred to as "UnCommons Branch"). As such, the Fort Apache Branch will be permanently closed effective close of business, Friday, February 16, 2024.

The UnCommons Branch is located approximately five (5) miles from the Fort Apache Branch and will be offering all banking services starting February 20th. The lobby hours for the UnCommons Branch are Monday-Friday: 9am – 4:30pm PST.

Please note no further action is required of you. Your account information will remain the same. You may continue to access your accounts and conduct transactions at our UnCommons Branch and Lake Mead Branch (8531 W. Lake Mead Boulevard) locations.

If you have any questions regarding the above, please do not hesitate to contact, Susan Lopez, Senior Vice President, Relationship Manager at (702)912-0700 or email slopez@genubank.com. You can also visit our website [at www.genubank.com](http://www.genubank.com) for further information.

We remain committed to providing you with quality customer service through our courteous and caring staff. We apologize for any inconvenience this may cause and invite you to visit our UnCommons Branch to continue your banking relationship with us. We value your continued business and look forward to serving your banking needs for years to come.

Sincerely,

A handwritten signature in black ink, appearing to read "John Dru", with a stylized flourish at the end.

John Dru
President/Chief Executive Officer